



Oklahoma Association of Electric Cooperatives

Your Touchstone Energy® Partners 

PART 3: SPECIAL PROVISIONS REGARDING RESIDENTIAL DISCONNECTION

Oklahoma Corporation Commission Rules: OAC 165:35-21-10 (c) Severe Weather

- 1) If the high temperature is actually, or predicted to be, 32 degrees Fahrenheit or below on the day of disconnection or the nighttime low is predicted to be 20 degrees Fahrenheit or less, the utility shall suspend its disconnection of service if the electric service is used for heating purposes.
- 2) If the service is utilized for cooling and the temperature is actually, or predicted to be, 101 degrees heat index or higher on the day of disconnection, the utility shall suspend its disconnection of service activity.
- 3) Nothing in this Section shall prohibit a utility from establishing a higher temperature threshold for residential heating purposes below which it will not discontinue utility service or from establishing a lower temperature threshold for residential cooling purposes above which it will not discontinue utility service. The utility may continue to disconnect utility service for unauthorized use of the utility's measuring equipment or tampering with wires, pipes, meters or any other utility equipment or obtaining service without a contract.